

Bronco Bookstore UPDATES

Fall 2015



WINTER QTR.
REQUISITIONS
NEEDED BY
OCTOBER 16, 2015

Fall Textbook Rental
Return Deadline
December 11, 2015

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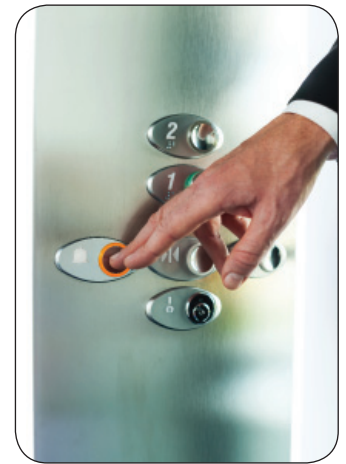
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Bookstore Elevator Replacement Starts November 30—Plan Ahead

Nothing lasts forever, including elevator machinery. The bookstore's elevator to the 2nd floor textbook department has functioned for 30 years as both a freight and passenger elevator, but the time has come to replace it.

The installation project for the new elevator is scheduled to begin November 30 and will take about three weeks to complete. The timing of this project has a large impact on our textbook ordering workflow for winter quarter. ***We have to move our usual ordering timeline up to ensure that we receive the majority of our winter textbook shipments before November 30.*** We will be able to use the elevator on the classroom side of the building to a limited extent, but it was not engineered to handle large pallets.



With this compressed timeframe in mind, we are counting on faculty and departments to submit all winter requisitions on time. We will have less time to search for used books and other affordable options before we have to place major orders with publishers, so late requisitions will impact student costs even more than usual.

While the new elevator is being installed, the only customer access to the textbook department will be via stairs. Customers with mobility limitations should go to the customer service counter and ask for a staff member to bring items downstairs for them. We'll be happy to assist.



New E-book Partner Company Powering Bronco Bookstore's Jumpbooks

As of July 1, 2015, our POS/inventory management software provider, Nebraska Book Company, Inc. has launched a new Jumpbooks partner—Copia Interactive, a dynamic company devoted to applying new technologies that enhance the learning process.

Copia Interactive is now our primary source for e-texts via our Jumpbooks program. This change in catalog providers should make a wider range of titles available as e-texts and create more affordable options for students. VitalSource/CourseSmart will still be a secondary partner for the Jumpbooks, for titles that are not in Copia's catalog.



NO CHANGE TO PURCHASE/CHECK-OUT PROCESS:

With Jumpbooks, there are no pre-printed physical access cards that must be shipped to the store and stocked on shelves. Instead, we print out hangtags with a barcode for every Jumpbook title. When a student checks out at the register, we scan that barcode, and the system generates a unique access code that prints on the student's receipt. (When a student buys a Jumpbook on our website, when we process the order the system adds the access code to the student's web-receipt/shipping list.) Students redeem this code at www.jumpbooks.com.

This process will remain the same regardless of whether the e-book is coming from Copia or VitalSource/CourseSmart. However, for Copia Jumpbooks, students must download the Copia reader application to their device the first time they redeem a Copia title.

ENHANCED STUDENT EXPERIENCE:

Students will have more features available to them with Copia's platform. Copia allows for notes within eBook margins, and students will also be able to share notes with others and participate in public discussion forums. There are also options for instructors to share notes or questions with an entire class if a professor decides to have all students use the Copia e-text.

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New E-book Partner Company Powering Bronco Bookstore's Jumpbooks continued...

DIFFERENCES IN ACCESS PERIODS, PRINTING, REFUND POLICIES:

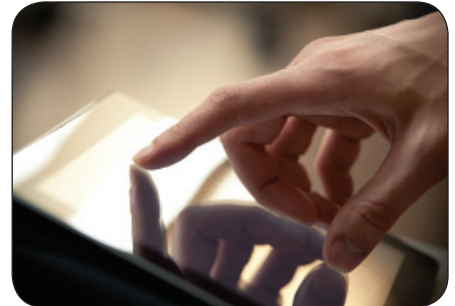
Printing:

With VitalSource/CourseSmart Jumpbook titles, students could print up to 150% of their e-book, with limits on how many pages could be printed at one time determined by the publisher. However, with Copia Jumpbook titles, printing will not be allowed.

Access period:

Copia Jumpbooks are owned and most will remain active permanently. If there is an expiration period it will be clearly marked at the time of purchase.

VitalSource/CourseSmart Jumpbooks are content licenses which expire after a certain period, determined by the publisher. Most expire after 180 or 365 days, though some last 540.



Refunds:

Both types of Jumpbooks may be returned for refunds within our textbook refund period (see our bookstore refund policy). However, there are restrictions based whether the e-text has been accessed or not.

For Copia Jumpbooks there are no refunds if the student has added the book to their Jumpbooks bookshelf and clicked the "access" button to begin reading.

For CourseSmart Jumpbooks, if the student has only accessed a small percentage of the content they may be allowed to get a refund.

For more information about Jumpbooks, please visit this link: <https://www.jumpbooks.com/help/help.aspx>

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Textbooks Refunds

Fall 2015

REGULAR REFUNDS

7/28-9/30/15: Register receipt and photo I.D. required for textbook refunds.

DROPPED CLASS REFUND PERIOD

9/30-10/7/15: Register receipt, proof of dropped class and photo I.D. required for refunds.

RENTAL REFUNDS:

10/7/15 is the last day to return a rented textbook for a refund or convert the rental to a sale. After 10/9 all rentals are 'final' and returned books will not be due a refund. Students who decide they want to keep a rented book after that date must pay the full used retail price.

RENTAL DUE DATES:

Fall rentals are due back to store by the close of business 12/11/15—no exceptions. Students are responsible for non-return charges after that date.



Textbooks Refunds

Winter 2016

REGULAR REFUNDS

11/23/15-1/8/16: Register receipt and photo I.D. required for textbook refunds.

DROPPED CLASS REFUND PERIOD

1/8/16 – 1/15/16: Register receipt, proof of dropped class and photo I.D. required for refunds.

RENTAL REFUNDS:

1/15/16 is the last day to return a rented textbook for a refund or convert the rental to a sale. After 1/17 all rentals are 'final' and returned books will not be due a refund. Students who decide they want to keep a rented book after that date must pay the full used retail price.

RENTAL DUE DATES:

Winter rentals are due back to store by the close of business 3/18/16—no exceptions. Students are responsible for non-return charges after that date.

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Dates to Remember: Fall 2015 – Winter 2016

DATE	
9/19-10/3/15	Fall Quarter Opening Extended Hours Sat & Sun, 9/19-20, 10:00am – 4:00pm M-F, 9/21-9/25, 7:45am – 7:30pm Sat & Sun, 9/26-27, 10:00am – 4:00pm M-F, 9/28-10/2, 7:45am – 7:30pm Sat 10/3, 10:00am – 4:00pm
10/5-12/11/15	Fall Regular Hours begin: M-Th, 8:00am – 6:30pm Fri, 9:00am – 2:00pm
10/16/15	Winter 2016 requisitions due
10/30/15	Textbook Inventory – Book department will be CLOSED ALL DAY
10/30/15	Last day for Textbooks on Time Incentive
11/2/15	Bookstore begins shipping back unsold Fall texts not adopted for Winter 2016
11/11/15	Store closed for Veterans Day holiday
11/16/15	Used book shipments start to arrive
11/26-11/27/15	Store closed for Thanksgiving Holiday
12/3-12/11/15	Fall finals buyback
12/11/15	Fall rental books due by 5pm Friday 12/11/15
12/11/15	Last day to submit requisitions for books to be ready on the shelf by 1/5/15
12/14-12/23/15	Store open reduced hours for quarter break
12/24/15-1/1/16	Store closed for holiday break
1/2/16	Store reopens on break hours
1/3/16-1/9/16	Extended hours for Winter Quarter opening Sun, 1/3/16, 10am – 4pm M-F, 7:45am – 7:30pm Sat, 1/9/16, 10am – 4pm
1/11-3/18/16	Regular Store hours M-Th, 8:00am – 6:30pm Fri, 9:00am – 4:30pm
1/22/2016	SPRING requisitions due
1/29/2016	Last day to qualify for “Textbooks on Time” incentive