

# Bronco Bookstore UPDATES

Fall 2016



BRONCO BOOKSTORE  
CLOSED FOR  
HOLIDAY BREAK:

**DECEMBER 24, 2016**  
thru  
**JANUARY 1, 2017**

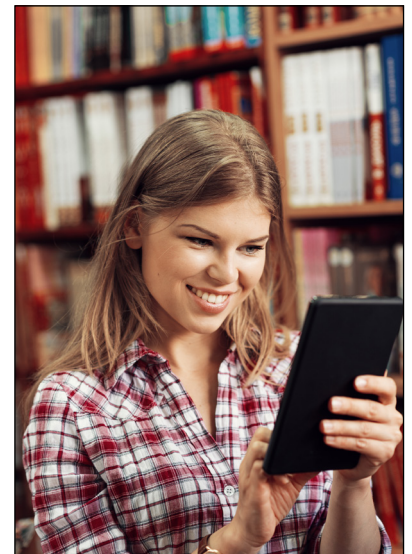
## Welcome RedShelf: New Partner Powering Bronco Bookstore's Digital Textbooks

As of fall 2016, our primary digital textbook provider is RedShelf. RedShelf's extensive catalog interfaces with our POS/inventory management software provider, allowing us to sell RedShelf titles in store and from our website along with all our other new/used/rental options. Students can also browse our RedShelf page at:

<https://broncobookstore.redshelf.com/>

As with our previous Jumpbooks digital program, there are no pre-printed physical access cards that must be shipped to the store and stocked on shelves. Instead, students take a hangtag with the barcode for the digital book to the register, our cashier scans that, and the system generates a unique URL code that prints on the student's receipt. When a student buys a RedShelf e-book on our website, they automatically receive an email with their custom URL and instructions for creating their RedShelf bookshelf.

For more information on refunds, printing restrictions, etc., please check out the Bronco Bookstore's RedShelf FAQ: <https://broncobookstore.redshelf.com/faq/>



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[www.BroncoBookstore.com](http://www.BroncoBookstore.com)



## SIDEWALK HERO—New Way to Submit Course Material Adoptions

The CSU Affordable Learning Solutions pilot to sponsor our usage of Verba Collect to collect faculty course materials requisitions ended as of October 1. But that doesn't mean we're back to the analog days of paper forms! Instead, Bronco Bookstore has partnered with Sidewalk Pro to use their solution Sidewalk Hero as the new textbook requisitions site. It was a bit of a photo-finish, but just in time for the October 21 2016 due date for winter 2017, the new Sidewalk Hero link was live and ready to use.

The primary driver for our store to choose Hero is to increase textbook affordability awareness for faculty and academic support staff. Hero's real-time price comparison information within the adoption screen itself will show faculty the true range of price-points available to students, not just the publisher's list price.



Hero's Textbook Price Transparency features include:

- Price comparison—faculty see real-time price ranges in the marketplace
- Easy to search and compare prices on potential texts and materials
- Suggestion algorithm for additional affordable options
- Ability to discover and add OER and other non-commercial options
- Digital Price Negotiation option—faculty can request a lower-price digital option from our e-book partner RedShelf (see related article) ***if they agree to require students to use the digital version***

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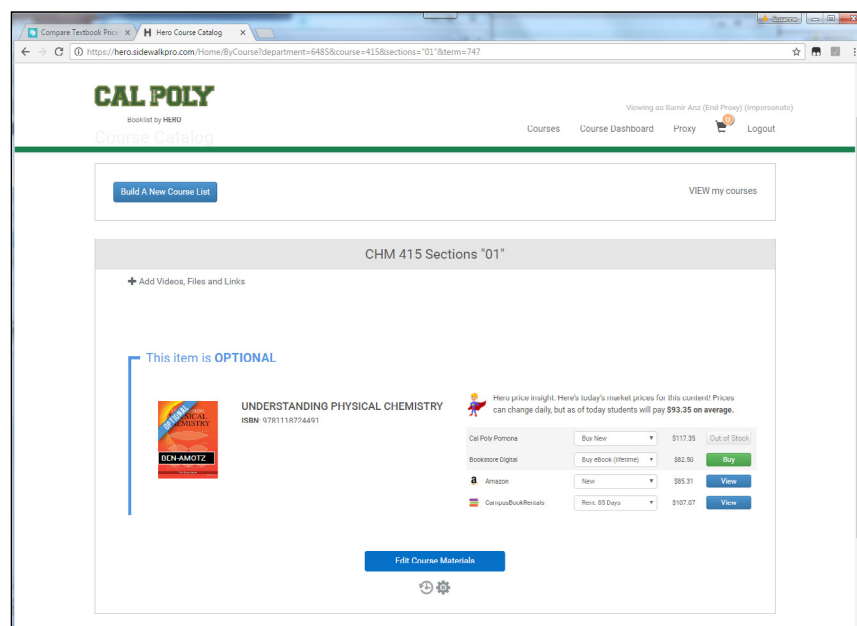
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## *Sidewalk Hero continued ...*

Here's what the price comparison information looks like within the Hero adoption screen:



With Hero, there are no customized #hashtag links emailed from the site, unlike Collect. When Hero's integration with our campus information is complete, faculty whose course assignments for the next quarter have been updated in PeopleSoft will soon be able to log in to Hero with their CPP credentials, and see the list of courses they are associated with. (Currently, faculty will see all courses for their department and will have to navigate to the correct courses.)

Our requisitions coordinator, Stacie Shellner, is happy to set up training for departments here in the store or at department and faculty offices; just email her at [sashellner@cpp.edu](mailto:sashellner@cpp.edu). In the meantime, for more information on how to use the system, please see the links below for training videos:

<https://support.gosidewalk.com/hc/en-us/articles/229497768-Faculty-Hero-Orientation>

The Vimeo password is **Adoptions**

<https://support.gosidewalk.com/hc/en-us/articles/230405527-Course-Coordinator-Orientation> (no password required)



[www.BroncoBookstore.com](http://www.BroncoBookstore.com)



## Textbooks Refunds

### Fall 2016

#### REGULAR REFUNDS

**7/28–9/28/16:** Register receipt and photo I.D. required for textbook refunds

#### DROPPED CLASS REFUND PERIOD

**9/28–10/5/16:** Register receipt, proof of dropped class and photo I.D. required for refunds

#### RENTAL REFUNDS

**10/5/16:** The last day to return a rented textbook for a refund or convert the rental to a sale is 10/5/16. After 10/5, all rentals are final and returned books will not be due a refund. Students who decide they want to keep a rented book after that date must pay the full used retail price.

#### RENTAL DUE DATES

**12/9/16:** Fall rentals due back to store by the close of business 12/9/16—no exceptions. Students are responsible for non-return charges after that date.

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## Textbooks Refunds

### Winter 2017

#### REGULAR REFUNDS

**11/21/16–1/6/17:** Register receipt and photo I.D. required for textbook refunds

#### DROPPED CLASS REFUND PERIOD

**1/6/17 – 1/13/17:** Register receipt, proof of dropped class and photo I.D. required for refunds

#### RENTAL REFUNDS

**1/13/17:** The last day to return a rented textbook for a refund or convert the rental to a sale is 1/13/17. After 1/13/17, all rentals are final and returned books will not be due a refund. Students who decide they want to keep a rented book after that date must pay the full used retail price.

#### RENTAL DUE DATES

**3/17/17:** WINTER rentals due back to store by the close of business 3/17/17—no exceptions. Students are responsible for non-return charges after that date.

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## Dates to Remember: Fall 2016 — Winter 2017

DATE	
10/3-12/9/16	Fall 2016 Regular Hours begin: M–Th 8:00 a.m. – 6:30 p.m. Fri 9:00 a.m. – 2:00 p.m.
10/21/16	<b>Winter 2017 requisitions due</b>
10/28/16	<b>Textbook Inventory – Book department will be CLOSED ALL DAY</b>
10/28/16	Last day for Textbooks on Time incentive
10/31/16	Bookstore begins shipping back unsold fall texts not adopted for winter 2017
11/11/16	<b>Store closed for Veterans Day holiday</b>
11/14/16	<b>Used book shipments start to arrive</b>
11/24-11/25/16	<b>Store closed for Thanksgiving Holiday</b>
12/1-12/9/16	<b>Fall finals buyback</b>
12/9/16	<b>Fall rental books due by 5 p.m. Friday 12/9/16</b>
12/2/16	Last day to submit requisitions for books to be ready on the shelf by 1/3/17
12/12-12/23/16	Store open reduced hours for quarter break
12/24/16-1/1/17	<b>Store closed for holiday break</b>
1/2/17	Store reopens on break hours
1/2/17-1/9/17	<b>Extended hours for Winter Quarter opening</b> Mon (1/2/17) 10 a.m. – 4 p.m. T-F 7:45 a.m. – 7:30 p.m. Sat & Sun (1/7 and 1/8/17) 10 a.m. – 4 p.m.
1/9-3/17/17	Regular Store hours M–Th 8:00 a.m. – 6:30 p.m. Fri 9:00 a.m. – 4:30 p.m.
1/27/17	SPRING requisitions due
2/3/17	Last day to qualify for “Textbooks on Time” incentive